



FAQ's

What are the course times?

Group and private course in the morning: 10:00 a.m. to 12:00 p.m. Group and private course in the afternoon: 1:30 p.m. to 3:30 p.m.

Is there a minimum number of participants for courses?

The minimum number of participants for courses is 4, which is usually reached.

If the minimum number of participants is not reached, the course will be held in a shortened form after consultation with the participants.

Is it compulsory to wear a helmet on the course?

Helmets are compulsory in the children's courses. Helmets can be hired free of charge for children's courses if booked online in advance

From what age can my child take part in courses?

The minimum age for courses is 4 years. This rule also applies if the child is "almost" 4 years old. If a 3-year-old child attends a private lesson and the ski instructor confirms that the child can also take part in a group course, then it is possible to book this at the ski school counter.

What do the different levels of the courses mean? What can I do if I don't know the level for myself or my child?

By clicking on the "?" next to the level, the level is described and you have the option of watching a video.

When do I need a lift ticket?

Ski: For children's courses, a ticket for the Kinderland is required from the first day. For a multi-day course in the Kinderland, the child will be informed when a lift ticket is required for the ski area. A lift ticket is always required for courses on the piste. In the adult area, a lift ticket is required from the "slightly advanced" level.

Snowboard: From level 3, a lift ticket is required for snowboarding.

We would like to book the 4-day course but can only start on Tuesday, can we exceptionally book the course from Tuesday to Friday?

No, you can start the day course on any day and also book for 4 days. In the high season (Christmas and carnival) we also offer Tuesday as a starting day.

We can only offer courses at the weekend?

We are always there for you from Monday to Sunday and offer courses.

My child has already gained some skiing experience last winter but is not yet able to ride the lifts and we want to ski for 5 days. Where do I register my child for Kinderland or the piste?

You should register your child for 5 days in the Kinderland, as this is where the child will complete the lift exercises. After successfully completing these exercises, the child switches to the children's course on the piste. Parents will receive information before the changeover, as the child now needs a lift pass.

The prerequisites for a children's course on the piste are

- can lift, brake, stand up and turn independently

In which languages are the courses offered?

Lessons are generally held in German or English. Other languages such as Dutch, French etc. are possible on request, but can never be guaranteed.

What happens if the weather is not suitable, can I cancel?

In principle, you can always cancel 48 hours before the start of the course and your booking will be refunded as a voucher. We run the courses in all weather conditions except thunderstorms. (If the lift is closed, we can still offer courses in the Kinderland and beginners' courses. We do not necessarily follow the lift network.

Is the ski lift ticket included in the price?

No, the lift ticket for the Feldbergbahn lifts is not included in the price. This lift ticket can be booked online at: <https://www.feldberg-erlebnis.de/>.